

Install Bracket on Power Plug of the McNeilus Command Center Monitor

Date: 10-29-14

Bulletin Name: MXR-TSB-023

Model: Bridgemaster and Standard Mixer

Units Affected: Mixers with McNeilus
Command Center Monitor

Purpose:

McNeilus Truck and Manufacturing requires a bracket be installed to secure the power plug to the McNeilus Command Center (MCC) monitor. The power plug may come loose; this bracket will help keep the plug attached to the monitor. If the plug comes loose, there is no loss of driving control over the vehicle.

Notice:

- This bulletin should be read and understood in its entirety before performing this update procedure.
- All procedures outlined in the bulletin must be performed by skilled service personnel. Refer to the product service manual for descriptions of maintenance procedures.

SAFETY NOTICE

Before entering the Mixer drum or performing any maintenance to the Mixer, read and follow OSHA Regulations concerning entry and working in "CONFINED SPACE" OSHA 1910.146 and "LOCKOUT/TAGOUT" OSHA 1910.147.

Follow OSHA Regulations while performing any work to the Mixer.

Follow all safety instructions in your McNeilus Mixer Manual.

Shut off truck engine, lock cab doors, and keep keys in your pocket before entering drum, or performing any work to the Mixer.

Place magnetic "DANGER" signs on both cab doors. Failure to do so can result in serious personal injury or death.

If you have any questions regarding this notice or require further assistance, call McNeilus Truck and Manufacturing, Inc. at 888-686-7278.

Parts Required:

Purchase parts from McNeilus at 888-686-7278.

| Item | Part Number | Description | Qty. |
|------|-------------|--|------|
| 1 | 1513228 | MCC Mixer Control Display Power Plug Bracket | 1 |

Customer to Supply:

- 3/32" Allen wrench

Procedure:

1. Place unit on a flat surface, block truck tires, and observe all conditions of the Safety Notice concerning Lockout/Tagout posted in the Notice section of this bulletin.
2. Access the backside of the McNeilus Command Center (MCC) monitor. You may need to remove the MCC monitor from its mount to get to the backside.
3. Locate the predrilled holes on either side of the power plug (Figure 1).



Figure 1: Locate the predrilled holes around the power plug on the back of the monitor.



4. Install the power plug bracket (P/N 1513228) over the power plug (Figure 2).
5. Tighten the integrated machine screws with the Allen wrench until the bracket is fully secured. **DO NOT Over Tighten Screws** or damage to the display may occur.



Figure 2: Install the bracket and screws. Do not over tighten screws.

6. Installation of the power plug bracket is complete. Remove Lockout/Tagout conditions and return truck to service.

Contact McNeilus®:

McNeilus® should be contacted to submit a warranty claim.

- **Parts Reimbursement** - Parts necessary for this update need to be ordered from McNeilus Parts. Claims are to be submitted through the warranty claim system. Claims must be received within 30 days of the repair. Claim must include the McNeilus serial number, the customer asset number and the number of this bulletin.
- **Labor Reimbursement** - Claims are to be submitted through the warranty claim system. Claims must be received within 30 days of the repair. Claim must include the McNeilus serial number, the customer asset number and the number of this bulletin.

Labor Reimbursement: 1 Hour

Deadline:

If required, this service update should be performed at the earliest opportunity. The following terms must be met to qualify for reimbursement cost.

- For reimbursement, a warranty claim form with proof of installation must be submitted by: **April 29, 2015**

Continuous Improvement:

The change included in this bulletin is part of the McNeilus® Continuous Improvement Process.

McNeilus® Company's quality policy is Providing Customer Satisfaction through Innovative Products, Dedicated Service, and a constant focus on Continuous Improvement.

"The Customer is our Boss!"



(888) 686-7278

www.streetsmartparts.com

**One Number. One Call.
One Solution.**